

Thank you for purchasing a BAND-MAID VIP Package. Package details and tour production subject to change without notice. Tickets will be distributed based on your elected delivery method. Your merchandise items that are included in the package will be available for pickup at the venue the day of the show at the designated VIP check in location (or other designated location at the venue). Pick up on the date of the event only. CHECK-IN LOCATION & TIME INFORMATION WILL BE EMAILED OUT BY touralert@vipnation.com 3-5 DAYS PRIOR TO THE DAY OF THE SHOW. If you have not received this 3 days before the show please contact us immediately (info@vipnation.com). All packages are NON-REFUNDABLE. All sales are final. You must bring a valid PHOTO ID matching the PURCHASER NAME on this order. Those who cannot present a photo ID matching the PURCHASER name on the order will be turned away. You may be required to sign a waiver & release of liability. If you have any questions regarding the ticket portion of your purchase or have not received your confirmation email, please email customercare@paciolan.com OR CALL 800-403-7523. BAND-MAID VIP Packages CANNOT BE RESOLD. All package elements will be rendered invalid if resold. Please check with the venue directly for any age restrictions. If you have ACCESSIBLE needs: please call or email our customer service representatives as soon as you have placed your order, and we will do our best to accommodate your needs based on availability. If you have any questions about VIP packages, please email info@vipnation.com or call 888-458-8297.